

# CAMPERVAN RENTAL AGREEMENT/CONTRACT



ATAT Group Ltd – T/As Swamper Adventures

Company Address

7 Chew Valley Road, Greenfield, Saddleworth, OL3 7JY

Vehicle Collection Address:

Unit 29, The Acorn Centre, (Behind GM Machinery) Barry St,  
Oldham, OL1 3NE (Located at DX Detailing)

## 1|Eligibility

No one other than the drivers named in the proposal forms may drive the hired vehicles.

All named drivers must be over 25 (Drivers over 75 need to contact us first for confirmation), of good health and have held a full/valid driving licence for at least two years.

The licence must be clear of any endorsements apart from up to six points for Speeding Offences, if there are any other current endorsements special conditions may apply.

All licences required must be produced at vehicle collection; photo-card

Persons with serious convictions within the last eleven years will not be permitted to drive the hire vehicles (including drink driving offences).

Visitors from abroad (does not apply to EU Countries) are advised to obtain an International Licence. It does not automatically disqualify you from driving if you do not meet the required criteria, but we shall need to refer you to our insurance company to check if they will offer insurance cover.

## 2|Bookings

A £100 deposit is required to secure your booking. We only accept payments by Bank Transfer.

**Upon booking you must disclose your intended destination(s). Certain music festivals are not permitted.**

The booking deposit is **Non-Refundable** and shall be deducted from all hire charges.

## 3|Deposit

Booking Deposit (£100 Non-Refundable) shall be paid upon returning the signed documents to following Monzo Business Account:

ATAT Group Ltd trading as Swamper Adventures | Acc No: 25781004 | Sort Code: 04-00-03

**Please put your name as reference.**

## 4|Cancellation of Bookings

Cancellations must be in writing, and are charged as follows:

- Should you cancel your confirmed booking up to 2 weeks prior to, or fail to turn up for commencement of hire, you will forfeit the booking deposit and hire charge already paid.
- This will also apply if, upon inspection of named drivers' licences, they are found to be invalid or do not comply with the information stated on the booking form.
- We recommend that the hirer takes out travel insurance.

## 5|Payment

Full payment is due **4 weeks** before the collection of the vehicle or you may pay the full amount upon booking. We only accept bank transfers for booking payments. We do not accept credit/debit card payments.

**A Security/Damage deposit (£500 Refundable) is held upon collection of the vehicle via card machine and is fully refundable upon safe return of the vehicle on the agreed date and time. The £500 security deposit does not limit the hirer's liability**

**If the vehicle is returned late or damaged in any way the cost to clean/repair will be deducted from the security deposit.**

## 6|Availability

In circumstances beyond our control if the campervan previously booked by the hirer is not available due to accident, theft, weather conditions, or any other reason or circumstance then we will refund all monies paid immediately. Swamper Adventures will have no obligation whatsoever with regard to refunding any monies paid for campsites booked, events booked, travel booked or any other circumstances

**I accept the terms and the conditions on page 1 of 3**

NAME:

SIGNED:

DATE:

## 7|Insurance

The campervan is comprehensively insured for the named drivers during the hire period only as detailed on the booking form. In the event of an insurance claim against a 3<sup>rd</sup> party, £1,000 must be paid to cover our insurance excess charge. Any damage to the vehicle during the hire period that is not covered by an insurance claim will be deducted from the £500 security deposit; this will include any loss/damage of equipment.

Every accident or any damage or defect must be reported to Swamper Adventures immediately by telephone 07555-381191. An accident form may have to be completed at the end of the hire period.

Any damage to tyres, windscreen and any theft of personal property is not covered by our insurance, and any such damage or loss shall be at your expense. Swamper Adventures recommends that the hirer takes out their own personal belongings insurance.

**Driving by non-named drivers or late returns of campervan may render the insurance invalid and the hirer will be solely responsible for any damages or personal injuries incurred and the full security deposit will be retained.**

## 8|Limitations & Liabilities

Swamper Adventures accepts no responsibility for replacement vehicle costs, travel or accommodation costs or any other loss claims arising from a Campervan breakdown or accident.

The Hirer:

- Is liable for any cost incurred for speeding or parking fines, congestion charges or any other offences committed against the road traffic act regulations.
- Must remember that although these are leisure vehicles, it is an offence to drink and drive.
- Undertakes responsibility for the control of the vehicle on hire to you.
- Is liable for any damage to the vehicle or contents during the hire period.
- Shall not tow any trailer or vehicle behind the hired vehicle.
- Shall not carry more passengers than the seating capacity of the vehicle, as defined in the vehicle specifications or allow the vehicle to be overloaded, 3.5 tons gross.
- Shall ensure that the driver and all passengers required by law to do so shall, at all times when the vehicle is being driven wear the seat belts provided.
- Shall not use the vehicle to carry passengers or goods for hire or reward.
- Shall not remove the vehicle from the UK mainland.
- Breakdown & Accidents
- In the event of a breakdown or accident a recovery/repair service is provided. See passenger sun visor for details.

You are authorised to spend £100 on any necessary repairs and/or replacement parts, and we will reimburse you against a valid VAT receipt.

Any repair above £100 will have to be authorised by Swamper Adventures.

Any breakdown, malfunction or damage caused by your negligence must be repaired/made good at your own expense.

## 9|General

The campervan and its contents remain the property of Swamper Adventures at all times.

The hirer is required to keep the vehicle securely locked at all times when it is left unattended, and to refrain from any action or omission which may prejudice Swamper Adventures rights to the vehicle. Swamper Adventures reserves the right to retain in part or whole the security deposit if additional deep cleaning or repair is required upon return of the vehicle.

**Our vehicle is fitted with state of the art tracking and monitoring system.**

Swamper Adventures reserves the right to vary rates and conditions at any time.

Swamper Adventures offer outdoor parking for your car whilst you are away however, vehicles are left entirely at the **Owners Risk**.

**I accept the terms and conditions page 2 of 3**

**NAME:**

**SIGNED:**

**DATE:**

## 10|Vehicle Conditions

The hirer acknowledges delivery of the vehicle and its contents, free from defects or damage, other than as specified by Swamper Adventures upon collection.

Before the commencement of hire the hirer is advised to check the vehicle thoroughly before leaving the premises of Swamper Adventures.

The vehicle must be returned in the same condition as when hired, with the interior and appliances clean.

Swamper Adventures will make a charge of £50 for the cleaning of excessively dirty or stained carpets or upholstery.

## 11|Fuel, Oil & Gas

The hirer will be liable if incorrect fuel type is used.

The fuel level should be the same when returning the vehicle as it was when you left (full tank)

The hirer will be responsible for the regular checking of oil and water levels, and the use of the correct type of fluids.

The vehicle is supplied with one part full gas bottle. If you require additional gas it will be at your own cost.

## 12|Suitable Persons

Swamper Adventures has the right to refuse to handover the campervan upon arrival of the hirer to any person who in our opinion is not suitable to take charge of the vehicle, due to any concerns we have for the safety of the vehicle or its occupants or other road users. Swamper Adventures will have no obligation whatsoever with regard to refunding any monies paid for campsites booked, events booked, travel booked, or any other circumstances.

## 13|Vehicle Keys

Vehicle Keys must never be left in unattended vehicle. Vehicle must be securely locked when unattended and keys should never be left unattended in the vehicle when not in use and all reasonable measures must be taken by the hirer to ensure the safety and security of the vehicle. Loss of vehicle ignition key will result in a replacement charge of £300 and all other costs involved in the recovery of the vehicle.

## 14|Vehicle Weight

It is the hirer's responsibility to ensure the gross vehicle weight is no more than 3500KG when fully loaded.

## 15|Pets

We do allow Dogs so long as they sleep in their own beds and you use your own throws to protect the upholstery. We charge a £10 per dog per night and you must ensure that the campervan interior is pristine and show no excessive hair, odour, or damage attributable to pets upon its return for the next hirer and also there may be a possibility that future hirers have an allergy to pets.

## 16|Smoking

It is against the law to smoke in all hire vehicles. A charge of £250 will be imposed if customers are found to have been smoking in our Campervan. This includes vaping.

## 17|Collection/Drop Off

Collection is after **1pm** unless otherwise agreed and the vehicle should be returned by **11am** unless otherwise agreed. We will always try and accommodate customers requirements if the vehicle isn't due back out the same day as its being returned.

**If the vehicle is back with us at 11am the day of your booking, we cannot alter the 1pm collection time slot.**

**\*It is imperative that the van is returned back on time as late returns impact the next hirers holiday and this won't be tolerated. A charge of £50 per hour will be incurred should you return late.**

**\*Please note if you are leaving your car with us, it will be at your own risk.**

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## PLEASE FILL IN THE BELOW

**Name of Insured Driver/ Hirer –**

**Address of Hirer –**

## DATES OF HIRE PERIOD -

*The Hirer agrees to take on the hire of the vehicle subject to the terms and conditions contained herein, I hereby acknowledge during the currency of the hire agreement I shall be liable for any offence for all fixed penalty notices under the Road Traffic Offenders act 1991, including any parking/ excess parking notices.*

**I accept the terms and conditions page 3 of 3**

**NAME:**

**SIGNED:**

**DATE:**